

Understanding Warranty Coverage and How to File a Warranty Claim for Used 2018 Toyota Camry SE Engine

User Manual

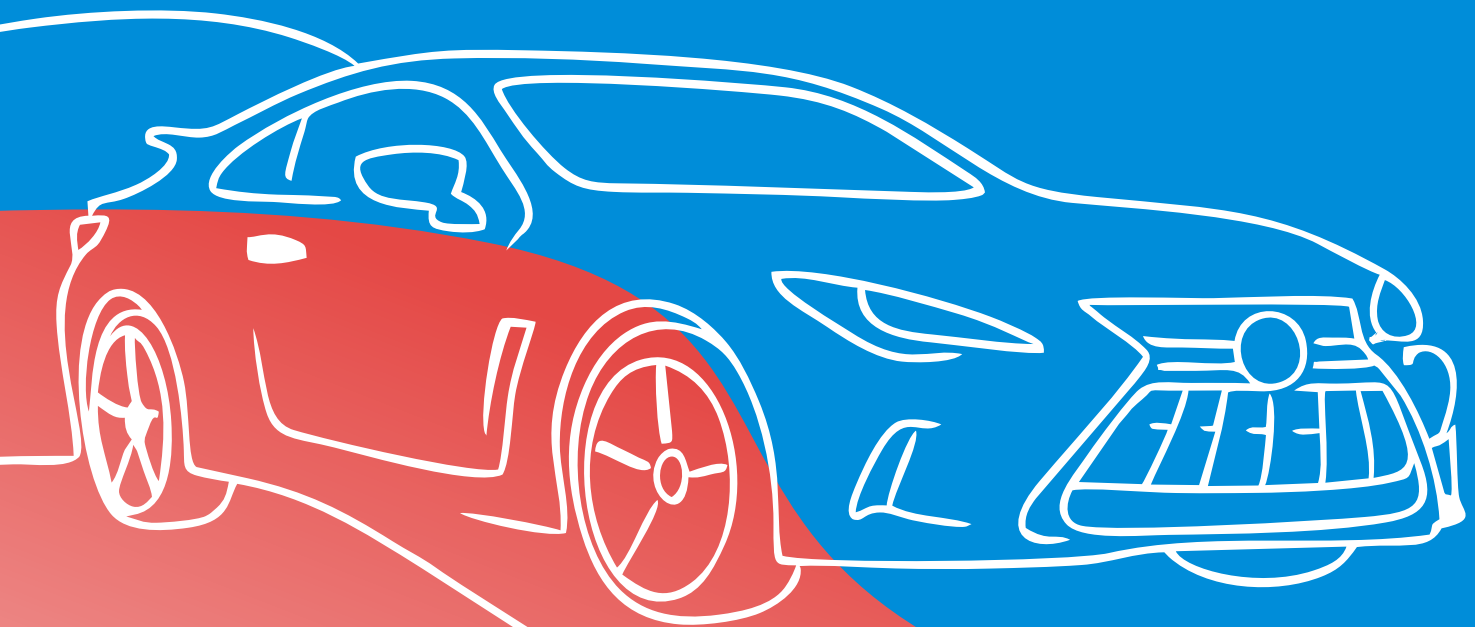


Table of Contents

01. Introduction.....	01
02. What Is a Warranty for a Used Engine?.....	01
03. Warranty Coverage for 2018 Toyota Camry SE Engine..	01
04. What Is Included in the Warranty.....	02
05. What Is Not Covered Under Warranty.....	02
06. Warranty Duration and Terms.....	03
07. Steps to Register Your Warranty.....	03
08. Required Documents for Filing a Claim.....	03
09. How to File a Warranty Claim.....	04
10. Processing Time and Next Steps.....	04
11. Common Reasons for Warranty Denial.....	05
12. Frequently Asked Questions (FAQs).....	05
13. Contact Information.....	06
14. Appendix.....	06



About This Manual

**What to do & What to Avoid
To keep the Warranty Valid**

This manual provides vital information about the terms and conditions of the warranty included with your used auto part. Buyers will learn what is covered, what is excluded, and how to efficiently utilize the warranty.

1. Introduction

This user-manual has been written to help you understand the warranty terms for your used 2018 Toyota Camry SE engine. And to guide you the process of filing a warranty claim, if something goes wrong with the engine. Here in this manual, we have highlighted what is covered, what is not covered and how to ensure that the claim is handles smoothly.

2. What Is a Warranty for a Used Engine?

A used engine warranty is basically an agreement for certain period of time between the seller and the buyer which provides the coverage of specific parts or failures under normal usage conditions. The warranty is designed to protect the buyer investment from immediate mechanic defects or parts failures which is not clear at the time of sale.

3. Warranty Coverage for 2018 Toyota Camry SE Engine

When you purchase a used 2018 Toyota Camry SE engine from the carengineguru.com; you get the warranty period of up to 2 years. Some engines in our inventory also eligible for extended warranty options.

4. What Is Covered in the Warranty?

The following components are covered under the warranty:

- ◆ Engine block
- ◆ Cylinder heads
- ◆ Pistons and connecting rods
- ◆ Crankshaft and camshaft
- ◆ Timing components (chain/belt if factory-installed)
- ◆ Oil pump
- ◆ Valvetrain (valves, lifters, push rods)



5. What Is Not Covered Under Warranty

These mentioned below items are not covered under the warranty:

- ◆ Gaskets, seals, and filters
- ◆ Belts, hoses, and sensors
- ◆ Spark plugs and ignition coils
- ◆ External components
- ◆ Overheating due to improper installation
- ◆ Coolant leak
- ◆ Labor costs
- ◆ Damage caused by accidents or misuse

6. Warranty Duration and Terms

- ◆ Coverage period of up to 2 years from the date of deliveryLook visually for broken sensors, leaks, or cracks.
- ◆ No specific mileage cap unless otherwise stated
- ◆ The warranty is strictly non-transferable
- ◆ If you didn't follow the installation instructions may void the warranty

7. Steps to Register Your Warranty

- ◆ Visit <https://carengineguru.com/warranty/>
- ◆ Enter your order number and contact details
- ◆ Upload your proof of purchase (invoice)
- ◆ Confirm vehicle and engine details
- ◆ Submit within 7 days of receiving the engine

8. Required Documents for Filing a Claim

Before filing a warranty claim, make sure you have:

- ◆ Original invoice from Car Engine Guru
- ◆ Vehicle VIN and engine serial number
- ◆ Mechanic's diagnostic report
- ◆ Photos of the engine and damaged parts
- ◆ Installation proof (from a certified mechanic or garage)

9. How to File a Warranty Claim

To initiate a warranty claim kindly follow these steps:

- ◆ You need to contact to our customer service department within the warranty period.
- ◆ Provide the proof of purchase and installation.
- ◆ Describe the issue you are facing in detail, also provide images for proof.
- ◆ If required then you need to return the part to Car Engine Guru for inspection.



10. Processing Time and Next Steps

Claim Review Time: Usually completed within 5 to 7 business days

If approved, you may receive:

- ◆ Replacement parts
- ◆ Store credit
- ◆ Full engine replacement (if applicable)

If the warranty claim is denied then a detailed explanation will be provided to you with recommendations for further action.

11. Common Reasons for Warranty Denial

- ◆ Engine not installed by a certified technician
- ◆ Lack of oil or incorrect fluid use
- ◆ Damage caused during shipping, not reported within 48 hours
- ◆ Engine disassembled or tampered with before inspection
- ◆ Failure to submit required documents

12.FAQs

12.1. Can I file a claim if the engine overheats after 30 days?

- ◆ Overheating is only covered if it results from an internal part failure, and within the 90-day period.



12.2. Are labor charges included in the warranty?

- ◆ No, unless explicitly stated at the time of purchase.

12.3. Can I replace parts myself and still be covered?

- ◆ DIY repairs may void the warranty. Certified installation is required.

13. Contact Information

For any assistance with warranty registration or filing a claim, contact:
Car Engine Guru Support Team

- ◆ **Email:** info@carengineguru.com
- ◆ **Website:** www.carengineguru.com



14. Appendix

- ◆ Warranty Policy Document available online
- ◆ Engine Installation Checklist
- ◆ List of Certified Installation Partners
- ◆ Terms and Conditions for Extended Warranty Plans

Thank You

www.carengineguru.com



✉ info@carengineguru.com



CAR ENGINE
GURU

WARRANTY & GENERAL UTILITY USER MANUAL

REFER THIS USER MANUAL
IF THERE IS ANY CONFUSION ABOUT
WARRANTY CLAIM OR ANY OF ITS CLAUSES.



Need Any Help?
Scan the QR code or
visit: carengineguru.com