

CASE-STUDY: HOW OUR WARRANTY REBUILD PROGRAM PREVENTED A COMPLETE LOSS FOR A CHEVY FLORIDA OWNER

Client Success Story – CAR ENGINE GURU





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Client Overview

Client Name: Robert Bob Lewis

Location: Tampa, Florida

Vehicle: 2015 Chevrolet Silverado 1500

Engine Type: 5.3L V8 EcoTec3

Primary Use: Personal and light-duty contracting work

Mileage at Time of Incident: 121,000 miles

Bob Lewis is a retired contractor who still takes on occasional work to stay active. He owns a 2015 Chevy Silverado which is more than a vehicle for him. He uses his vehicle for work, weekend's getaway and daily commuting. But in the beginning of 2024, his truck's engine starts showing the sign of engine failure which is a major setback for him.





The Problem Faced by Bob

Over several weeks, Bob noticed troubling symptoms:

- Persistent knocking noise on cold starts
- Intermittent low oil pressure warnings
- Rough idle and loss of power under acceleration
- Burning oil smell and visible tailpipe smoke

A local mechanic diagnosed worn lifters and camshaft damage, along with excessive wear on the cylinder walls a known issue with some EcoTec3 V8 engines. A full engine replacement was the only path forward.

Bob had previously purchased a used engine from another online seller but the unit failed within 90 days and the seller refused coverage.

'I felt like I got scammed. No warranty, no replacement, and now I were facing the same problem twice but with less money and no options'. — Bob Lewis



Bob faced several pressing concerns:

- Just burned money on a failed used engine with no warranty
- Quoting over \$6,800 for a brand-new GM engine plus install
- Couldn't afford to scrap the truck, but repair costs were climbing
- No confidence in buying another used part from an untrusted source

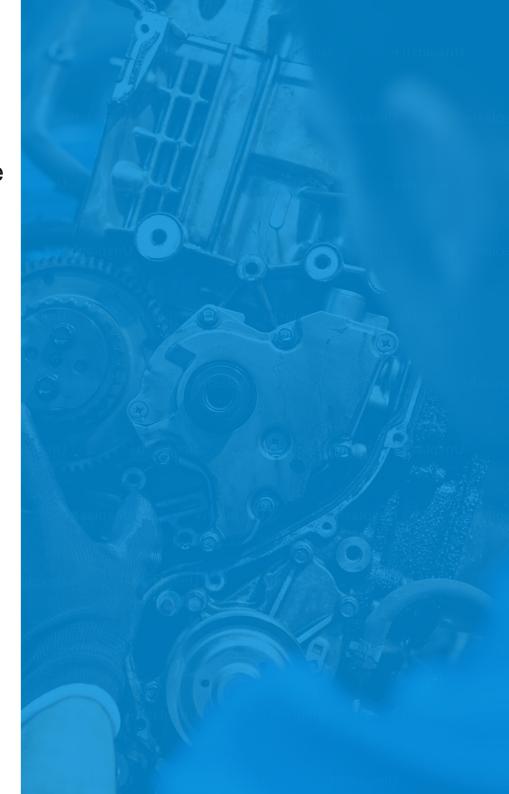
He needed a solution that didn't just solve the engine issue; he needed support, protection, and peace of mind.

Our Solution: Warranty Rebuild Program by Car Engine Guru

When Bob contacted Car Engine Guru, our team understood the frustration and the risk of going through yet another unreliable part seller.

We offered Bob a better path forward: our Certified Warranty Rebuild Program, designed for customers who want both savings and security.





What We Provided:

- A Certified Remanufactured Engine
- Fully rebuilt with new components
- Dynamically balanced and pressure-tested for long-term reliability
- 2-Year/Unlimited-Mileage Warranty included
- Shipped within 72 hours to Bob's trusted mechanic in Tampa





Transparent Cost Breakdown:

- Engine (Rebuild Program): \$3,950
- Shipping: Free
- Installation (local shop): \$1,200
- Total Cost: \$5,150

Bob saved over \$1,600 compared to GM dealer options





Results & Outcomes



Engine installed and truck back on the road in 6 days



Bob avoided scrapping the vehicle and saved over \$1.600



Covered by a 2-year warranty, giving peace of mind for future



Truck restored to full power, used again for hauling and work



Zero oil leaks, zero warning lights, and smooth engine performance



Client Testimonial



Bob Lewis

Tampa, FL



'This rebuild saved my truck and my wallet. Car Engine Guru actually stood behind their word, something I hadn't seen in a long time'.

Impact of the Solution

- Prevented the total loss of a vehicle worth over \$18,000
- Saved a customer from repeating another costly mistake
- Increased trust through warranty-backed solutions
- Sustained a working vehicle for personal and professional use
- Soosted confidence in using remanufactured over brand-new at a fraction of the cost



Conclusion

Bob's story is exactly why Car Engine Guru developed its Warranty Rebuild Program. When vehicle owners are left stranded by untrustworthy sellers or high OEM prices, we step in with tested, rebuilt, and guaranteed engines that restore confidence and cars without financial ruin. Whether you're a mechanic, a contractor, or just someone who depends on their vehicle, we deliver real solutions with real support.







Thank You!

For Choosing Our Products

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